



## WE HAVE PREPARED FOR YOUR RETURN COVID - 19

*Amidst all this chaos it remains that the safety of our guests and staff are at the forefront.*

**Charl Brink (Owner of Chitwa Chitwa)**

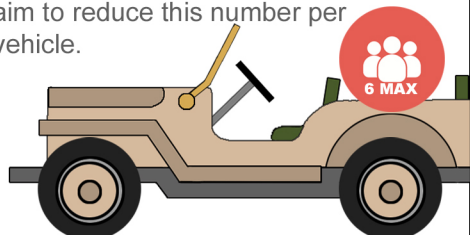


We all are unfortunately placed in an uncomfortable position because of the Coronavirus ("COVID-19"). We will diligently exercise the following preventative measures in line with recommendations by experts on Covid-19 and the World Health Organization to make it as safe as possible with assurance of peace of mind to all who are under our care. We look forward to hosting you soon.

# Preventative measures at Chitwa Chitwa

### Safari's

There will be **no more than 6 guests on a safari vehicle** to comply with social distancing, and where possible aim to reduce this number per vehicle.



### Face-masks

Chitwa Chitwa will have branded, high quality face-masks available, however it is **advised that guests bring their personal masks**.



### Temperature Screening

We have the safety of our guests and staff at the forefront, and by conducting **daily, ethical, and unobtrusive temperature checks** we can aid in our goal of keeping everyone safe that are with us and under our care.



### Hand Sanitizer

**Alcohol based (70%) hand sanitizer** will be supplied on all of the safari vehicles, throughout the lodge and in each suite.



### Secluded Suites

Being a private lodge and having **secluded suites spaced comfortably from each other**, we can practice social distancing according to acceptable requirements with safety of all at the forefront.



### Medical assistance

**24 hour** emergency medical evacuation and medical assistance

### Hospitals

Reputable Private Hospitalisation **easily accesible** from lodge.



### Meals

Under **strict hygiene standards** - Chitwa Chitwa will individually prepare and plate all **snacks and meals in a controlled environment** and **no buffets** will be served.

- Tables will be **spaced at least 5 ft (1.5 m) from the other**, with careful consideration to the Covid -19 safety and hygiene practices.

- This is a recommended practice by experts on the pandemic and World Health Organization.



### Walking Safari's

There will be at least a **3 ft (1 m) distance maintained between individuals** on walking safari's, which maintains safety recommendations both for WHO Covid-19 standards as well as for the walking safari itself.



### Staff and Sanitation

There will be an **increased frequency of cleaning of all back of house and kitchen areas**, along with public areas.

- Thorough sanitation of public areas after each interaction, with rooms to be **sanitized daily**.

- Management will continually check that the new Corona **hygiene requirements are met** and maintained as per recommendations from the WHO and South African Government.

- Our staff will be **adequately examined and prepared** until acceptable standards of Covid-19 have been reached by experts, to be able to engage with our guests.

